vmware

VMware Service Activation/Renewal Confirmation

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Dear VMware Customer,

Thank you for renewing your Support and Subscription (SnS) from VMware. This email is a confirmation of your SnS renewal for your records.

Account Number	:	112655581
Account Name	:	Aeronautica Civil
Procurement Contact	:	Victoria Villarraga
IT Super User	:	Victoria Villarraga
PO Customer Name	:	
Customer	:	Aeronautica Civil
Customer Email	:	victoria.villarraga@aerocivil.gov.co,
Contract Renewal Number #	:	41791763 [R:11OCT23 14:39:17]
PO #	:	CO148027
Reseller PO #	:	

SUPPORT AND SUBSCRIPTION DETAILS

Service	Covered Item	Qty	Start Date	End Date
Basic Support/Subscription for VMware vRealize Operations 8 Standard (Per CPU) for 1 year	VMware vRealize Operations 8 Standard (Per CPU)	8	31-OCT-2023	30-OCT-2024
Basic Support/Subscription VMware vCenter Server 8 Standard for vSphere 8 (Per Instance) for 1 year	VMware vCenter Server 8 Standard for vSphere 8 (Per Instance)	1	31-OCT-2023	30-OCT-2024
Basic Support/Subscription for VMware vSphere 8 Enterprise Plus for 1 processor for 1 year	VMware vSphere 8 Enterprise Plus for 1 processor	8	31-OCT-2023	30-OCT-2024

Skyline - Beyond Break/Fix: Customers with active Production or Premier Support contracts are eligible to use VMware Skyline proactive support technology which is included at no additional cost. Skyline goes beyond break/fix by helping you avoid problems before they occur and reduce time to resolution if an issue pops up. To get started, download Skyline here.

Please Note: If you have renewed a Basic contract at Production level, your license portal view will show the new end date,however the support level will continue to show Basic support until the production contract start date is reached

Upgrade Purchase: If you purchased an eligible software license upgrade, you may have received credit for any unused portion of your Original License SnS in the form of additional days on your Replacement License SnS. Please view your updated support contract start and end dates online, by selecting 'Manage Support Contracts' from My VMware - Accounts.

If you have any questions about this order confirmation, please contact us using the VMware Support Contact Options. For questions about payment please contact invoice@vmware.com. Please reference your Contract Renewal Number # in all communications.

This order is subject to the terms and conditions specified in the applicable agreement entered into between VMware and Customer, or, if none, to the appropriate then current, standard VMware agreement for the products or services quoted. The following terms and conditions are deemed accepted upon use of the products or services quoted (copies of same are available at vmware.com):

- Software(non SaaS) - VMware's EULA for the applicable software product
- Support and Subscription Services for Software (non SaaS) – VMware's Standard Support Programs and Subscription Services Terms and Conditions
- Software as a Service (SaaS) - VMware's Terms of Service (including Support and Subscription) for the applicable SaaS product
- Consulting Services - VMware's Standard Consulting Services Terms
- VMware's Purchase Orders Standard Terms and Conditions - The foregoing terms supersede any terms in any purchase order ("Purchase Order Terms") issued in connection with this Invoice and all Purchase Order Terms shall be of no force or effect. No additional or conflicting terms and conditions will apply without VMware's prior express written consent, and any such additional or conflicting terms and conditions on customer's purchase order, acknowledgement or other business form are hereby rejected by VMware.

Regards,

The VMware Team

Please do not reply to this message. All replies are routed to an unmonitored mailbox.

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